When visiting our care home...

Moving forward we’ll be operating in a very different way when you visit our home. To minimise any risk of infection please follow our safety guide both before, during and after any visit:

• To visit our care home please call the home directly to book an appointment. Only a single visitor allowed for up to a maximum of one hour

• Please bring photo ID to your visit

• Where weather permits, visits will take place in the gardens with two metres social distancing, otherwise visits will happen only in the resident’s room

• Initially, we will welcome adult visitors only (aged 16 and over)

• No pets allowed. Food and drink are allowed on the premises but must be sanitised and wiped down prior to visit

The protocol for visiting will include:

- temperature checking
- hand washing
- wearing of a fluid repellent mask (which we will supply)
- donning of gloves (which we will supply)
- 2 metre social distancing
- phones/iPads will be permitted but will need to be sanitised on entry/exit