

# A guide to visiting our care home



Residential, nursing and  
dementia care home

  
**SUNRISE**  
SENIOR LIVING

# When visiting our care home...

Moving forward we'll be operating in a very different way when you visit our home. To minimise any risk of infection please follow our safety guide both before, during and after any visit:

- To visit our care home please call the home directly to book an appointment. Only a single visitor allowed for up to a maximum of one hour
- Please bring photo ID to your visit
- Where weather permits, visits will take place in the gardens with two metres social distancing, otherwise visits will happen only in the resident's room
- Initially, we will welcome adult visitors only (aged 16 and over)
- No pets allowed. Food and drink are allowed on the premises but must be sanitised and wiped down prior to visit

## The protocol for visiting will include:



temperature checking



hand washing



wearing of a fluid repellent mask (which we will supply)



donning of gloves (which we will supply)



2 metre social distancing



phones/iPads will be permitted but will need to be sanitised on entry/exit